

## Protection of PII in Public Record Request

## **Company Profile**

High-Profile State University

## **Matter Summary**

A high-profile state university required to produce documents that include protected information.

#### Services Utilized

- Document Review
- Discovery Consulting
- Managed Review

## Client Challenge

A high-profile state university, was required to produce documents consisting of hundreds of thousands of pages in response to various public record requests. These documents contained more than 40 different types of information that were exempt from production, including HIPAA and PII. Beyond complying with standard privacy considerations, the university could have faced significant penalties for producing certain personal information relating to students.

## Consilio Response

The team implemented a custom workflow to not only identify the documents that required redaction, but to also index over 40 types of production exemptions and to ensure the client avoided possible penalties for producing protected information.

### Results Achieved

The Consilio team reviewed over 680,000 pages, performing redactions and identifying documents that were exempt from production. For each public records request, the team cataloged these documents by the federal and/or state statutes/ regulations that protected this information.

# Proven Solutions for Risk Management, Data Forensics, eDiscovery, Document Review, and Law Department Management

Consilio is the global leader in legal consulting and services. Our worldwide team of professionals brings their expertise and a commitment to serve to every engagement, partnering with our clients to develop creative solutions for their most pressing challenges.

From our dedicated Solutions Experts and Project Managers—who hold over 300 Relativity Certifications—to our quality assurance, technology and security teams, every eDiscovery and Risk Management professional across our practice areas are focused on helping you find what matters when it matters<sup>SM</sup>.





## Our Values



## Serve as a Trusted Advisor

Guiding clients through their toughest challenges



## Deliver Service Excellence

Setting the bar high and surpassing expectations



## Right Solutions, Right Results

Innovating to excel beyond the status quo



### One Global Practice

Global reach, local expertise

## By the Numbers

4,000+

**Team Members,** including eDiscovery, Cybersecurity, Data Forensics & Compliance Risk Assessments Experts

9,500+

Matters Currently Hosted Globally

70+

Regions with Consilio Presence **Spanning 11 Countries** 

2,500+
Active Review

Professionals

## Global Reach, Local Expertise

