

Mobile Device Data eDiscovery

fact sheet

POWERED BY  CompleteChat

Easily and efficiently review mobile device data

- Normalize texts and chats from multiple sources and formats, including Skype, WhatsApp®, SMS/MMS and more
- Thread by conversation- or relationship-based communication patterns
- Display and understand the native conversation context as seen on the mobile device
- Identify and interrogate gaps in communication patterns

Mobile Messaging by the Numbers

2.8B+

Mobile Messaging
Users Globally

23B+

Mobile Messages
(chat & text)
Sent/Received Daily

46%

Compound Annual Growth Rate
of Mobile Data Traffic Globally

4.65B

Monthly active users of
WhatsApp, Facebook Messenger
& WeChat Combined

Mobile data is one of the fastest growing sources of discoverable electronically stored information. Yet, eDiscovery still depends on manual workflows - reviewing data collected from mobile devices outside of standard review platforms. Mobile data (SMS, IM, third-party chats, linked photos, videos, voice-mails, etc.) is typically extracted in one bulk, comma-delimited report or Excel file. Communications become rows and columns on a spreadsheet, creating an inefficient, time consuming and disconnected review process.

Defensibly Review Mobile Device Data with Complete Chat

Consilio's end-to-end solution is designed to automate and integrate the review of mobile data to a format that can be easily understood, searched, analyzed, and reviewed. Consilio Complete Chat delivers:

- **Proven Mobile, Chat & Messaging Data Expertise** – From Skype to Bloomberg Chat, Consilio experts have worked with law firm and corporate clients on hundreds of matters involving mobile, chat & messaging data.
- **Convert mobile device collections into a format into a user-friendly experience that can be easily understood, searched, analyzed, and reviewed.**
- **Thread conversations together and view them as displayed on the native device** and avoiding the confusion of reviewing messages out of context from their conversations.
- **Multi-media content (photos, videos, and voicemails) are linked in-line with timestamps** so you can better understand conversation flow.
- **Compatibility with all major review platforms, including Relativity®** – Also includes support for analytics tools, such as conceptual clustering and search, to reduce population and prioritize reviews.
- **Multilingual & Global Support** – Mobile chat, messaging technologies and workflows can be adapted to any language including Chinese, Japanese, and Korean. Certified & audited global infrastructure conforms data privacy & security regulations.



Easily review Mobile Device Data in a user-friendly experience that threads conversations similar to the native device



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DISCOVER THE
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EXPERIENCE

Complete Data

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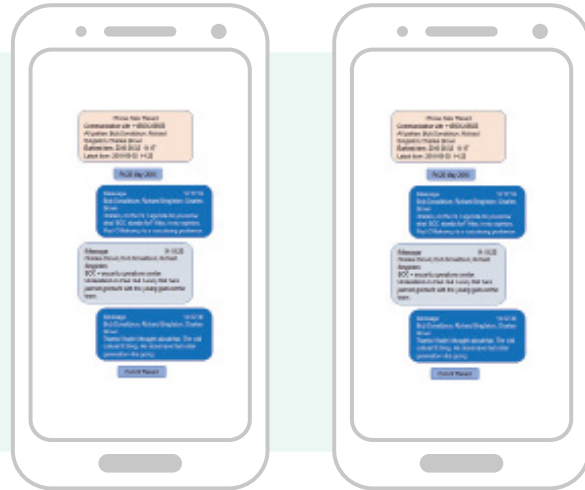
Complete Enterprise

Complete Security

Complete Flex

Learn more at:
consilio.com/complete

Conversation threads are viewable in the same look and feel of native apps on the mobile devices.



In-line images, videos and voicemails can be seen and reviewed within the conversation threads.

Deleted messages that are recovered can be easily identified.

